

# **Direct Debit Program**

### **About:**

The Town of Amherst is pleased to offer a pre-authorized program (i.e. "Direct Debit") for fees and taxes owed to the Town. With our Direct Debit program, bills may be automatically deducted from your enrolled account on respected due dates. Bills will still be sent out to taxpayers on the same schedule as they are currently. Receipt of these bills will be the notification that funds will be taken from your account on the due date of the bill. Utility bills are marked for direct debit enrollees. Please note that Real Estate, Motor Vehicle Excise and Personal Property are not marked for those enrolled.

There is no charge from the Town for this service, however, enrollees should check with their financial institution to determine if any charges may assess.

#### **Enrollment:**

The Town of Amherst offers a few options for those enrolling in our Direct Debit program. Real Estate, Personal Property and Water/Sewer bills may be automatically deducted from your account on the due date of the bills or those enrolling may speak with our Treasurer and enroll in a monthly payment option. Our monthly payment option is an added bonus for those behind on taxes/bills owed to the Town or a great option for those who like to stay ahead of the game!

Motor Vehicle Excise bills will be paid in full on the due date of the bill. Monthly payments are not an option.

To enroll, please fill out the authorization form and return it to the Collector/Treasurer's Office by email, <a href="mailto:collector@amherstma.gov">collector@amherstma.gov</a> or via mail or drop box (4 Boltwood Ave).

## **Advantages:**

- No longer need to write a check or address an envelope.
- Real Estate, Excise, Water/Sewer or Personal Property bills will be automatically paid on their respected due dates.
- Eliminates late penalties and interest charges.
- Worry free.
- Bills are paid even if you are on vacation, out of town, sick/ill or just forgot!

## **Cancellation:**

The taxpayer or enrollee may cancel the "Direct Debit Program" at any time. A written notice stating the desire to terminate the service is required to the Town of Amherst Collector/Treasurer's Office (4 Boltwood Ave) or via email <u>collector@amherstma.gov</u>.

The Town of Amherst reserves the right to terminate service to any enrollee at any time for any reason. A written notice will be given to the enrollee prior to cancellation.

For more information regarding our Direct Debit program, please reach out to the Collector/Treasurer's Office at 413-259-3020 or collector@amherstma.gov.